

Gallus Remote Access plus 1 year Helpdesk Support

Change now to Secomea Remote System

With the leading remote system “Secomea” your Gallus press is equipped best in class whenever help is needed and valuable production time is at stake. In combination with Gallus Helpdesk’s technical expertise, we offer a special bundle to increase production time and accelerate solution identification in case of an unexpected incident with your Gallus press.

Your advantages

- Reduced down-time due to guaranteed reaction time
- Direct access to most skilled Gallus experts
- Leading remote access solution (hardware & software)
- Easy to install
- One year warranty on hardware

Get your offer now!

Special Offer for Secomea Update:

3'900,- €* for Gallus ECS 340
4'900,- €* for Gallus EM S 340 / 410 / 430 / 510
Gallus RCS 330 (R1) / 430
Gallus TCS 250



Or visit: gallus-group.com/

* This offer is valid net ex works until 30 November, 2020. Shipping (including customs) will be charged at cost.

Secure your productivity with an effective combination of toolset and expertise

SECOMEA Remote Tool

SECOMEA's solution is among the leaders of its kind in the industry, deployed and used by major machine builders and system integrators all over the globe. Tailored to our customer's needs, we use leading technology in an extensive remote tool for effective problem analysis.

Gallus Helpdesk

Experienced and trained Gallus Factory Helpdesk Technicians support our customer's presses in case of unexpected downtime directly and individually. With our Remote Service Contract bundled with this very offering, we grant direct access to the best skilled Gallus Technician as well as guaranteed reaction time.

Our offer for your production security

Within this Gallus Remote Special, the following services and materials are included:

Secomea Industry Router SiteManager	✓
Secomea Gate Manager Remote Software	✓
Easy to self-install pre-programmed Retrofit Kit	✓
One year parts warranty on installed Hardware	✓
Installation support through Gallus Factory Helpdesk	✓
Remote log-in functionalities for detailed status analyses	✓
Phone- and Remote Support in case of unexpected incidents	✓
Direct access to Gallus Helpdesk during extended office hours (CEST/CET)	✓
Guaranteed reaction time until qualified call-back by a Gallus Factory Tech	✓

Are you interested? Please contact us for more information:

SGA.HelpdeskKoordination@heidelberg.com

